



DRASSANES DALMAU, S.A.

21-11-2017

08350 ARENYS DE MAR
www.drassanes-dalmau.com

QUALITY POLICY

The company **DRASSANES DALMAU SA**, since its establishment has built work and leisure vessels reinforced with polyester fiber glass.
Especially fishing and passenger vessels.

The boats with our Brand image in white and blue, are present in sailing areas, especially Spanish.
The manufacture of quality products is an objective shared by all the personnel of the organization and is under the direct responsibility of The Management.

The scope of the quality management system is as follows:

DESIGN, CONSTRUCTION AND REPAIR OF BOATS AND OTHER PIECES USING COMPOSITES.
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Therefore, all the sections of the requirements of ISO-9001/2015 are applicable.

The clients of the company **DRASSANES DALMAU SA**, by choosing us, are sure to find a reliable answer since the first contact until the reception of the product, with the security of receiving them with a quality that fully meets their needs, requirements and expectations within the agreed deadlines. The objective of our quality policy is to consolidate this reality, improving - if possible - the requirements of our customers by providing the experience, technical knowledge and exclusive manufacturing methods. Annually, quality objectives are defined, followed up to control the degree of achievement of the same and having the continuous improvement as one more objective.

All of the above can only be achieved with full responsibility and continuous training of each member of the company, starting with The Management with its decisions in this regard.

All the details of the policy, the procedures and the practical details are described in the Quality Manual and Procedures in a simple and dynamic way.

Quality policy is communicated, understood, implemented and maintained at all levels of the organization, it is reviewed periodically in order to adapt it to the changing situation of the environment and the purpose of the company.

Although the coordination and execution of the actions necessary for the operation of the Quality Management System are carried out by the representative of the Management, the ultimate responsibility rests with the management, which provides the human, technical and economic resources necessary for its development.

In DRASSANES DALMAU we study each moment the environment and the context of the organization, we listen and have in consideration the expectations of the interested parties and we have established a risk and opportunities management system that allows us to continuously improve our processes and operations.

DRASSANES DALMAU SA
Glòria Dalmau
Manager